

Australian Rheumatology Association Research Fund

Refund Policy

Thank you for considering making a donation to the Australian Rheumatology Association Research Fund (ARARF). We appreciate your support in our mission to advance rheumatology research and improve the lives of individuals affected by rheumatic conditions. This Refund Policy outlines the guidelines and procedures related to refund requests for donations made on the ARARF website.

1. Donation Acknowledgment:

Upon receiving your donation, we will provide an acknowledgment via email, which will serve as a receipt for your contribution. Please retain this acknowledgment for your records. All donations are tax deductible (see below).

2. Donation Cancellation:

Once a donation has been made, it cannot be cancelled or refunded, except in exceptional circumstances or as required by law. We encourage you to review your donation carefully before making it to ensure its accuracy and intended amount.

3. Error or Unauthorised Transaction:

In the event of an error or an unauthorised transaction on your account, please contact us immediately at ara@rheumatology.org.au. We will investigate the matter promptly and work with you to rectify the situation to the best of our abilities.

4. Tax-Deductibility:

Donations made to the ARARF are tax-deductible in accordance with Australian taxation laws. It is your responsibility to determine and comply with the relevant requirements for claiming tax deductions. We recommend consulting with a tax professional for accurate advice regarding tax matters.

5. Policy Updates:

The ARARF reserves the right to modify or update this Refund Policy at any time without prior notice. The revised policy will be effective immediately upon posting on our website. We encourage you to review this policy periodically to stay informed of any changes.

Please note that this refund policy applies only to donations made through the ARARF website. For donations made through other channels, such as cheque or cash, please contact us directly ara@rheumatology.org.au for assistance and information.

If you have any questions or require further assistance regarding our refund policy, please do not hesitate to contact us at ara@rheumatology.org.au . We are committed to providing a transparent and efficient donation process and will be glad to assist you.

Last updated: June 2023

Please ensure you are referencing the most recent version of the Refund Policy, as displayed on the ARARF website.